

## Time Matters® 11.0 Service Pack 1 Release Notes

This document describes new and enhanced features in this release of LexisNexis® Time Matters® software, provides a list of issues addressed in this release, and lists known outstanding issues.

### Obtaining the Software

Time Matters 11.0 is available either via download or on CD. A download link appears in your product key email. To obtain a CD, call Sales at 800-328-2898.

**Note:** Time Matters service packs and hotfixes are not available on CD. For assistance in downloading service packs or hotfixes, please visit the [Support Center](#), contact your LexisNexis CIC (Certified Independent Consultant), or call LexisNexis Technical Support at 800-387-9785.

### Before You Install

Be sure to do the following before you install Time Matters 11.0 with Service Pack 1:

- Make sure that a **complete backup** has been performed on your Time Matters database.
- Close all open applications on your computer.

### New and Enhanced Features

#### Service Pack 1

- Support for Mozilla® Firefox® 4.0

#### Time Matters 11.0

The following features and enhancements were included in Time Matters 11.0:

- Time Matters® Mobility: view and enter common Time Matters data from your mobile device
- Improved billing link between Time Matters and PCLaw®
- Improved billing link between Time Matters and Juris®
- Ease-of-use improvements when installing the software and changing the shared files folder
- Added support for Microsoft Windows Server Terminal Services
- Added support for the latest versions of many third-party applications: Adobe Acrobat X and Reader X, QuickBooks 2011, Tabs3 15 Client/Server, Internet Explorer 9, and HotDocs 2010
- Improved integration between the application and online support/troubleshooting information

## Issues Addressed

### Service Pack 1

The following issues are addressed in Service Pack 1:

Functional Area	Description	Issue #
<b>BillFlow Manager</b>	Bad entries are no longer generated when deleting Collections in the BillFlow Manager.	3252520
<b>Billing Item Records</b>	Double spacing has been eliminated in the Billing Item description field when the space bar is depressed.	3683821
	Billing items entered using 'minutes' for the Total Duration field, no longer converts to 'seconds' in the Billing Item form after the record has been saved and closed.	3704349
<b>Calendar/ Scheduler/ Docketing</b>	The Weekend or Special Dates reminder displays when marking an Event as Done.	3595724
	The Reference Calendar displays double arrows to allow users to move from year to year.	3644411
<b>Desktop Extensions</b>	The Desktop Extensions sidebar no longer disappears when the display properties are set to 120 dpi.	3160040
<b>Email</b>	Email records are no longer marked as 'Unread' once they are opened.	3591926
	Clicking on the 'View Inbox' button from the new mail popup window displays the user's inbox.	3706688
<b>File Locations</b>	Renaming the Shared Files folder or manually moving it to a new file location does not cause SQL connectivity errors.	3678442
<b>HotDocs</b>	Enabling Answer Source Integration with HotDocs® registers Time Matter appropriately with HotDocs.	3714615
<b>Imports</b>	The Import window allows users to skip Email and Document backups, to print import details, and to use scroll bar technology on the Ready for Data Import screen.	3595712
	Importing data from Time Matters 5.0 or Time Matters 8.0 no longer displays an incorrect backup zip file location.	3598217
<b>Lists</b>	Column headers in lists will always display when utilizing multiple monitors/screens.	3094072
<b>Mail</b>	Outgoing/Printed emails no longer displays HTML codes and will maintain its HTML formatting.	2906628
<b>Matter Form</b>	Field based exceptions for numeric fields now show the text "Restricted" instead of extraneous numbers.	3590136
<b>Private Driver</b>	When using Windows 7 (32-bit), printing functions from the Preview screen now prints without errors.	3703017
<b>QuickBooks</b>	The QuickBooks® link does not display as 'Customer Updated' when changes are saved in a Matter form if the QuickBooks server has been stopped or is not running.	3600302
<b>Regarding Fields</b>	When adding a new invoice from the A/R Tab, the Regarding field is no longer blank, and now displays the data inherited from the opened Matter form.	3600389
<b>Reports</b>	The Fee Allocation Report pulls in the correct allocation amount for data imported from a previous version.	3712021
<b>Right-Click Menu Security</b>	The Tag Record option now displays when you right-click on a record in a billing list.	3601804
	No Restricted records information is displayed in the tool tips window when dragging the scroll bar.	3741699
	Event records no longer inherit restricted Matter/Contact information.	3745681

Functional Area	Description	Issue #
<b>TM Application</b>	The Time Matter executable <i>TMW.exe</i> closes after the Time Matters application and/or the QuickBooks link has been closed.	3676536
<b>TM Save</b>	No Runtime errors are generated when performing a TM Save on PDF documents when using IE8.	3595311

## Time Matters 11.0

The following issues were addressed in Time Matters 11.0:

Functional Area	Description	Issue #
<b>Account Register</b>	The default bank account is no longer displayed with a text filter and a zero balance under certain conditions.	3404136
<b>Billing Arrangements</b>	Improved handling of large numbers of items on the Billing sublist, and after making a change, focus remains on the Billing Item in the list that was changed.	2687993
	When the timer is disabled, clicking Save and Send to Billing on a record now correctly auto-completes the Duration field on the record form.	3330875
<b>Billing Item Records</b>	The History Bill under Standard Reports now includes bills that have been archived.	3180006
<b>Calendar/ Scheduler/ Docketing</b>	When the Calendar is set to display colors based on ToDo classification codes, the colors now continue to display as you scroll through dates.	3170972
	The Scheduler tab of the Calendar Options screen now preserves the checked/unchecked state of the "Staff Selector" option.	3299387
<b>CaseMap Integration</b>	Tagging and sending multiple Document records to CaseMap now works reliably.	3300961
<b>Chain Templates/ Scheduling Chains</b>	When creating a ToDo from a Schedule Chain, client information from the related Matter will no longer appear on the Related tab of the ToDo form.	3327023
	When creating a Document record for a Matter using a Schedule Chain, the Document record will be created with only one data source.	3321014
<b>Client Relations</b>	A Matter's relationship to a Plaintiff Contact is preserved if you add a space to the Contact's name (such as adding "Jr" after the last name).	3172030
<b>Connectivity</b>	Changes to File Locations are now made only in Windows admin mode.	3597713
<b>Contact/Matter Management</b>	Event forms no longer add a space to Contact names when the First Name field is empty.	3589927
<b>Desktop Extensions</b>	When an AutoTXT code is used in Desktop Extensions, the cursor is now placed correctly at the end of the text string instead of in the middle.	3020134
<b>Document Auto- information/Creation/ Management</b>	Document auto naming now works consistently when the document name is inherited from the Description field.	3292610
	After a Document search, you can now use Process Change to untag all records on the search results list.	3161318
	When using an AutoEntry template to create a Document record, you can now scroll through the list of all templates without refreshing or resizing the window.	3151443
<b>Document Forms</b>	When Document autonaming is enabled, Time Matters now checks for a valid file name when you save the Document record.	3297762
	Creating a new Document record using "Save & Copy" no longer copies Duration information to the new record.	3306642

Functional Area	Description	Issue #
	The Email Document as PDF option now works reliably when selecting a WordPerfect document on the Doc tab of a Matter form.	3226682
<b>Dupe Check</b>	Duplicate Contact check performance has been improved on databases with large numbers of Contacts.	3136451
<b>Email</b>	After using TM Connect to assign an email with another email attached to a Matter, the attached email can now be opened from the Email tab of the Matter form.	3261213
	Improved handling of email download following loss of network connectivity.	3271887
	HTML formatting is now preserved for emails received through POP3 accounts.	2470353
	When a user's email options specify that emails should only appear in the Email list and not the Inbox, new emails will no longer appear in the Inbox.	3050663
<b>External Links</b>	When Worldox GX2 is linked to Time Matters, new Contacts or Matters can now be added from the Lookup screen (opened from the Worldox field lookup button).	3288223
<b>File Locations</b>	After changing the Shared Files directory, guidance is now provided for users who want to move shared files manually.	3594983
<b>Firefox Add-Ins</b>	TM Save is now compatible with Firefox 3.6.	3365767
<b>Form Style</b>	On the Document Form Style screen, an option to "Customize Field" is now available when you right-click the Regarding field.	3321434
<b>Imports</b>	Unnecessary confirmation dialog removed from import process when a large amount of attachment data is being imported.	3351868
	For imports from version 10.0 to 11.0, users are advised that both versions must be installed on the current computer, as well as other requirements.	3589739
<b>Inbox and Email</b>	Emails with blank address fields no longer cause the Unread Emails count to be inaccurate.	3153202
<b>Initial User Setup</b>	The administrative user account created during initial user setup now has "Login at any time" as the default access.	3597406
<b>Juris</b>	The number of characters permitted in Contact Number and Matter Number fields now matches the character limit supported by Juris.	2516350
	Updates sent from Time Matters to Juris are no longer re-sent back to Time Matters.	2984835
	After an initial successful synchronization, subsequent Matter changes in Juris now reliably synchronize to Time Matters.	3133157
<b>Lists</b>	Deleting a record in a long record list no longer slows the list's scrolling speed.	3132655
	After deleting a Contact, the Contact list is now updated more quickly.	3405076
<b>Lookup Lists</b>	The lookup screen for Events now sorts by Date and Time by default.	3196623
<b>Merge</b>	When creating a document from a trigger, you can now save and close the Document form without completing the merge.	3210675
<b>Other</b>	Speech-to-text programs now correctly insert text into the Subject field of Email and Phone record forms.	2861666
	Phone records can now auto-populate the Out To/In From field from the client in the Reference field.	2572364
<b>Outlook Integration</b>	When Events with multiple Staff are sent from Time Matters to Outlook, updated in Outlook and sent back to Time Matters, the Staff group is now correctly preserved.	3173758
	Product Help now documents the handling of recurring Outlook Events.	3595462
	Using TM Connect no longer causes sporadic spikes in Outlook CPU usage.	2954745
	After manually synchronizing Outlook and Time Matters for a single Staff, the same updated records no longer reappear in the queue for subsequent synchronizations.	3281521
	Classification Codes are now synchronized with Outlook 2010 on 64-bit Windows 7.	3311268
<b>PCLaw Link</b>	Multiple tagged Billing Items marked as Expenses can now be sent to PCLaw.	2761085
	Improved the performance of "Send to Billing" using the Time Matters/PCLaw link.	3109570

Functional Area	Description	Issue #
	If Time Matters is set not to receive automatic updates from PCLaw, Time Matters now will not receive the updates even if PCLaw configured to send them.	3475230
<b>Practice Advantage</b>	Library names in automated forms CDs were updated following a name change.	2990434
<b>Program Level Settings</b>	The Matter Number Field Formula dropdown menu now correctly represents each option.	3592535
<b>QuickBooks</b>	The Billing Status of a Billing Item record now correctly reflects the Charge Status in the corresponding Timesheet entry.	3277451
	The QuickBooks field in Area 5 of Time Matters record forms now accommodates the maximum number of characters possible for a QuickBooks job name.	3167149
<b>Quick Tabs</b>	Quick Tab filters now consistently produce the correct record count.	3337983
<b>Report/Bill/Invoice/Check Designer</b>	Selections made on the Staff drop-down list on the Filter tab of an Event report now remain when you leave the field.	3151082
	Reports can now be run on a list sorted by a custom date field.	3268418
	Fee Allocation report now shows selected information appropriately.	3068003
	Font selection for AR Summarized section now appears correctly on the statement.	3119207
<b>Reports</b>	Payments with a 2008 date now appear appropriately in A/R Distribution reports.	3347360
	Exceptions to access rights for specific reports are now handled properly.	3602142
	1099 reports now consistently include refunds in the total.	3534711
<b>Searches/Filters</b>	Saved searches can now be selected to filter the list of records to export.	3262219
	Improved the way Document search handles broad searches on large indexes.	3308788
	Interwoven documents can be included in a Global Search with the server configured with "Enable Full Text Search".	2625761
<b>Security</b>	Special Field Exceptions now properly override Security Profile settings.	3289884
	Users with AutoEntry Forms set to N on the Access Only Program Features tab of the Security Profile screen can no longer use Save AutoEntry Form on a Billing Item.	3292017
	Individual user security settings now override profile settings more appropriately.	3133090
<b>Synchronization</b>	Long path names and/or file names no longer result in the synchronization log being written in an unexpected location.	3469747
	Outlook synchronization now handles deletions in Time Matters appropriately when a Staff appears as a secondary Staff on a synchronized record.	3433655
	Records without changes are no longer included in the synchronization list.	3596728
	Newly created Remote databases are now ready for use without needing to open the File Locations utility to set the Synchronization Database type.	3602666
<b>Tabs3</b>	Records with a Duration field now send the duration to Tabs3 correctly if the user clicks Save without first tabbing out of the Duration field.	3276622
<b>Timers</b>	"Send to Billing" no longer populates the Total Duration of the Billing form when no time is entered on the originating record.	3326533
<b>TM Connect</b>	TM Connect is now available for read/delivery receipt messages selected in Outlook.	3052510
<b>TM Save</b>	Using TM Save to create a new version of an existing document no longer requires opening the Document form.	3342488
<b>User Defined Records (UDR)</b>	On a UDR form, an area customized as a List Data Area now shows automatic relations by Matter.	2920983
	Reminders for UDRs with multiple Staff will now appear for all Staff on the UDR.	3087992

## Known Issues

The following issues will be addressed in a future release:

Functional Area	Description	Issue #
<b>Billing Arrangements</b>	Profitability Report Gross Column Amount off by a factor of 1 million in certain cases	3210615
<b>Blackberry Sync</b>	BlackBerry OTA> Billing items (Time or Expense) entered in Time Matters do not display on the BlackBerry device.	10439
<b>Calendar/ Scheduler/ Docketing</b>	Monthly Calendar crashes when supporting records are not shown and calendar is closed/reopened.	3428984
	Monthly calendar crashing on multiple opens of the same record.	3786593
<b>DataBase</b>	Backup of Host Database in Remote Synchronization wizard fails	10529
<b>Exchange Sync</b>	Exchange Sync conflict resolution appears to always favor the Exchange side	10291
<b>Matter Form</b>	Billed field of AR tab under Matter form and Last Billed Date field of Matter list is blank after posing Invoice records	3598021
<b>Mobility</b>	If ref_name is blank, we need to add logic that will use first and last for display and searching by Contact Name	3600039
	Mobile Webpage field lengths do not match the desktop.	10011
	Pasting large amount of text (+/-8k) in the memo field can result in System Unavailable message.	3602301
	View Contact pages for records without addresses show ", - ." instead of just being blank.	3602003
<b>Quickbooks</b>	Error message pops up when selecting various Quickbooks Reports except Transaction Inquiry	8721
<b>Security</b>	"User can change password" and "Warn before Expiration" should be disabled by default.	10107
<b>Timeslips</b>	Changes done in Time Matters records get reflected in Timeslips® 2011 but viceversa does not occur	10173

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