

Time Matters® Version 10 Service Pack 3 Release Notes

This document describes new and enhanced features in this release of LexisNexis® Time Matters, and provides a list of issues that are fixed in this release and a list of known outstanding issues.

Contents

[Before You Install](#)

[New and Enhanced Features](#)

[Service Pack 3](#)

[Service Pack 2](#)

[Service Pack 1](#)

[Time Matters 10](#)

[Fixed Issues](#)

[Service Pack 3](#)

[Service Pack 2](#)

[Service Pack 1](#)

[Time Matters 10](#)

[Known Issues](#)

Before You Install

Be sure to do the following before you install Time Matters 10 Service Pack 3:

- Make sure that a **complete backup** has been performed on your Time Matters database.
- Close all open applications on your computer.

New and Enhanced Features

Service Pack 3

The following features and enhancements are new in Service Pack 3.

- Support for Worldox GX2
- Support for Timeslips 2010
- Support for Microsoft Office 2010
- Support for Paperport 12
- Support for HotDocs Player 2010 for LexisNexis Total Practice Advantage™

Service Pack 2

The following features and enhancements were added in Service Pack 2.

- Support for Tabs3 version 15
- Support for BES 5.0

Service Pack 1

The following features and enhancements were added in Service Pack 1.

- Support for Internet Explorer 8
- Updated dtSearch module for Windows 7
- Updated Amyuni print driver for Windows 7

Time Matters 10

The following features and enhancements were added in the original release of Time Matters 10.

- Time Matters Desktop Extensions
- SQL database used for all Time Matters installations
- Data backups that can be run from the command line or automated using Windows scheduler
- Comprehensive Power View showing all information about a case in one place
- Enhancement to “batch create” feature of TM Connect
- Enhanced merge feature to simplify organization and add support for sub-folders
- Enhanced data compression, now using Chilkat instead of Dynazip

Fixed Issues

Service Pack 3

The following issues are fixed in Service Pack 3:

Functional Area	Description	Issue #
Account Register	After closing the Print Invoice screen for an open Invoice, the Invoice form is grayed out.	3114473
AutoComplete	AutoNaming allows you to save a Document with a period “.” in the file name as the initial character.	3111593
AutoEntry Forms	AutoEntry forms for LexisNexis records allow you to create a web page history that cannot be saved as part of the AutoEntry form.	
Backup / Restore	Performing a backup on a machine running the data indexer produces an error.	
Basic Billing	The Billing Preferences button does not appear on the Contact form when billing by both Contacts and Matters	
	Regarding line on Invoice forms should populate the Contact when a related Matter ref is entered	
Bill Layouts	When you preview bills for multiple billing items with the same date, the billing items are not ordered by the time entered.	3067918
Billing Arrangements	If you add a billing item to an Invoice, the client number is not displayed or saved to the billing record.	
	When you tag multiple matters and add billing records via the Process menu, the resulting billing records are missing rate and billing info.	3131334
	If a Contact has duplicate Matters with different matter numbers, only one of them appears on “This Contact’s Matters” list.	3108862
	Create a billing item for a Matter and then create an invoice for that billing item; then	3179155

Functional Area	Description	Issue #
	save and close the Invoice form and open the Billing Item; client number is missing.	
	The TMDV utility reassigns billing items to voided invoices.	3064189
BlackBerry Sync	The Set Field Matching keyboard shortcut (ALT+F) on the Record Options screen does not work.	
Calendar/ Scheduling/ Docketing	The Set Time Interval option on the View menu doesn't toggle between choices, but holds all the selected choices.	
Classification Codes	When editing an existing Contact, if you select an inactive Classification Code, you cannot save and close the Contact.	3162368
Contact/Matter Management	If you create a Contact using an AutoEntry form that completes a field, and have a trigger defined to add an Event when that field is added or changed, the program takes a long time to save the Event created by the trigger.	3122211
Desktop Extensions	Desktop Extensions doesn't open a Contact from the Search list on Windows 7 64-bit.	3110920
Document Automation/ Creation/Mgmt	The DocsOpen lookup field on Area 5 of Contact and Matter forms is not working.	2604670
	When you open a Document form using TM Save/PA Save and then minimize the Document form, if the timer is running on the Document form, you cannot restore and edit the form window.	2871596
	When creating a new Document record using TM Save, if there is an invalid character in the file path, an error message is shown.	
	If you delete a Document record while its associated document file is open, the Document record list is not refreshed to reflect the record's deletion.	
	Some buttons are not visible on the Select a Worldox Client Code screen.	
	Deadlines on Demand import causes dates to be off by one day.	3154334
Email	Set Show HTML on Email Form to "Always"; HTML email signature still doesn't display.	2977350
	Hyperlink email rules are not working.	3131066
	When a message is opened from the Inbox, focus is on the message box, which cause the TAB key not to work.	2608437
	A .wav file selected as the sound to play when new mail arrives does not appear in the field after closing the lookup window, making it appear that the feature doesn't work.	
	Using POP3 email occasionally produces an ODBC error.	3067501
Exchange Sync	Some recurring events are not brought over with the synchronization.	3069181
External Links (Other)	Attempting to open a Worldox record from the Documents sublist produces an error: Non-numeric in NEAR-BY ("//")	2996941
File Locations	File locations Default button sets Main Files Directory from UNC path to drive letter.	
Form Tabs	When adding a new User-Defined Record form tab, the Form Tab Type drop-down shows a truncated entry for UDRs	
Forms	When you select an AutoEntry form on a Web record, the web browser covers the lower toolbar.	
HotDocs	Zip codes that start with 0 are truncated when sent to HotDocs	3062680
Invoice Form	The Staff field on an invoice record is not populated after adding billing items, saving, and reopening the invoice	
Lexis	When creating a chain or merge template from a Lexis record, the web page history should be grayed out, as it does not become part of the template.	
Lists	If a Contact has duplicate Matters with different matter numbers but the same Matter Reference name, only one of the Matters appears in the This Contact's Matters list.	2899997

Functional Area	Description	Issue #
	If a Matter Reference field is set to only allow users to complete the field by selecting from preset choices, after completing the field you cannot save and close the Matter.	3096061
Lookup Lists	The Relationship lookup button is not working on the Add Related Record feature.	
	Contact lookup is not working when you filter the Contact lookup list by code and click the Change button.	3208062
Merge	When .dat file for a merge is stored in a local directory, the merge generates an error.	
Other	Lines missing when printing a Matter List Notes Powerview from a multiple page Note.	
	Dragging a document to the Time Matters icon in PaperPort doesn't bring up the Day File in Time Matters.	3086287
	Billing-related Memo fields have untruncated space, impacting performance.	3153329
Outlines	Right-click on Outline element does not provide the option to associate the element with an existing record.	
PCLaw Link	Time Matters sometimes crashes when using Send to Billing with PCLaw sync.	3093904
Practice Advantage	Broken links on Search Cases screen – CA Litigation	
	Link to Getting Started document points to version 9.0 document and freezes Internet Explorer	
Process Menus	Date field does not work properly when using the Process > Change Records feature.	3107267
Program Level Settings	For User Defined Records of the Name type, the option to Save Timer Start/Stop Times in Audit Log should not be present in Form settings in PLS.	
Record Count	Incorrect record count displayed for Invoices, Accounts Payable, and Transaction lists.	
Relations	Related records are not showing up under the correct Matter when Matter names are the same.	3017224
Report/Bill/Check Designer	Default date range causes Standard Reports not to filter GL Accounts correctly.	3016288
	Attempting to save a billing report to XLS does not save the report.	3030070
	Some report elements are not aligned correctly in the formatting of Conflict of Interest reports.	
	Standard reports sometimes does not display the selected report.	3066648
	When designing a report for the Transaction list, there are no options for Data Fields and Field Label.	3156424
Reports	If a billing address does not populate from a pre-existing Contact or Matter, and you manually enter an address, the address will not appear on the report.	3030741
	The Advanced Save option to Save as Basic RTF does not remove graphics and lines as it should for Basic RTF.	
Searches/Filters	If the Send via Email column is displayed on the Matter list, the text search on all Matter records will fail. The same thing occurs when Billing Preference columns are displayed on the Matter list.	3050075
	Tabbing out of empty Search box on record list clears search results previously shown.	3047820
	On the Advanced screen of Global Search, entering search terms on separate lines does not return matching Matter References among the search results.	3042555
	A saved Advanced Search does not save date selections relative to today.	3075402
Security	Adding a Note from the Note Powerview of a restricted Contact shows the Contact's Regarding information in the Note form.	
	If you right-click on a restricted Contact and select Open Contact Journal, the Journal shows the Contact's name.	
Standard Reports (Billing)	If the date is January, selecting a Date Range of Through Last Month on a General Ledger Report shows an incorrect date range.	3096054

Functional Area	Description	Issue #
Matters)		
Sublist	When creating a new Document record related to a Contact, the document merge produces duplicate pages.	3143849
Synchronization	HTML emails sent to a remote database do not show the HTML version on the remote computer.	3148418
	When synchronizing one Staff's records with Outlook, records with multiple staff are not sync'ed unless the first Staff listed is the one whose records are being sync'ed.	2496486
	Users cannot match custom categories when synchronizing with Outlook 2007.	2417824
	When repeated connected synchronizations are run, sometimes Time Matters attempts to sync records on the remote to the host multiple times.	3004484
Tabs3	After upgrading from Tabs3 v11 to v12, Time Matters still detects Tabs3 v11.	
	When adding billing record for a Matter imported from Tabs3, Time Matters sometimes crashes.	3140204
Timeline/ TimeChart	Record Count displays 0 for the Timeline list.	
	A record added to the Timeline list does not appear until the Timeline list is closed and reopened.	
	Need to disable the Record Count option when the Timeline list is filtered.	
	On the Timeline list, the Add New drop-down list should not include Contacts or Matters, and should include User-Defined Records.	
Timeslips	For Timeslips field matching, only the first three user fields are listed in areas 4 and 5 of the record form.	
	Staff field on Contact and Matter records is not updated during Timeslips sync.	3096329
	When a Time Matters Classification Code is selected that is not matched to a Timeslips Case Type, after synchronization the Timeslips record shows a default Case Type unmatched to the Time Matters code.	
	Add option to match Contact and Matter codes for Timeslips and Time Matters.	3096329
	When synchronizing Contacts and Matters from Timeslips to Time Matters, the records are not being properly marked as billable.	
	When a text field in Time Matters is matched to a date field in Timeslips, synchronization produces a runtime error.	
TM Connect	In Outlook 2007, with Attachment Handling option "Document records related to the email" selected, trying to TM Connect an archived file produces an error message.	3096030
TM Save	In Excel 2003, clicking TM Save causes a Debug window to appear.	3142268
Trigger	In a fresh installation with only one trigger added, double-clicking the trigger does not open it.	
User Defined Records	When mapping fields on the custom import form, you cannot type a space in the Description field because the spacebar causes the Select Field window list to open.	
	Reminders for UDRs only appear for the primary Staff if multiple Staff are assigned to the record.	3087992
User Level Settings	The HotDocs link states support for a version of HotDocs that is no longer supported.	
Vendors	On the Accounts Payable form, when typing the partial name of a Vendor, pressing F2 causes the next Vendor in the list to be highlighted instead of the one you typed.	
Wizard Template	While the wizard template is set ON for Contact and OFF for Matter, the form template is loaded while creating Automatic relation of Contact from Matter. And while the wizard template is set ON for Matters and OFF for Contact, the form template is loaded while creating Automatic relation of Matters from Contact.	

Service Pack 2

The following issues were fixed in Service Pack 2:

Functional Area	Description	Issue #
Account Register	Deleting transaction other than top one from the register causes focus to shift to the top transaction and delete.	
Accounts Payable Form	Vendor selected using the keyboard does not hold selection.	2642550
Alarms	Event alarm left open for 5 mins and then canceled causes new alarm to display.	2708968
Archiving	When archiving multiple ToDo's with master record, only master record is archived.	2747248
	Clicking "View Matter" on the Archive Related Records wizard displays blank form.	2708558
	Archiving repeating Event records produces warning that Events are part of a chain.	2450288
Auditing	Audit Options are saved even when you click Cancel.	
AutoEntry Forms	AutoEntry Forms open even after record creation is canceled.	
	Browsing Google search pages in the LexisNexis record form causes crash.	
	"Existing data will be cleared" message when adding form if tab out of form Area 5.	2977660
	Event AutoEntry form populated from a Matter pulls in only the last date entered.	2820988
BillFlow Manager	Highlighted Matter cannot be added to BillFlow Manager; Matter must be tagged	2645369
	Opening the BillFlow Manager with an existing collection, deleting it and then creating/opening a collection causes toolbar buttons to be disabled	
Billing Arrangements	Reverse entries for General Ledger items applied to wrong date.	2976210
	Error: "Bank Deposit must have at least one payment" when printing.	3012531
	Fees and expenses in arrangements tab not showing correct amount.	3013749
	Memo field does not retain edits in Transaction forms.	2988485
	Billing statements are not focusing within the date range specified.	2704167
	When entering deposit, money deposited into incorrect account.	3043600
Billing Item List	When adding Billing Item via CTRL+N (Save & New), rate sometimes isn't filled in when you select a Staff.	2398120
Billing Matters	Allocation changed if you have tax calculating on a bill, have not posted to GL, and open the payment, then save; if you save and close twice, tax is added twice.	2685007
	Write up/Write down Standard Report showing incorrect figures.	2608967
BlackBerry Sync	Add support for BES Server versions later than 4.0.	
	Update BlackBerry Sync applications version number to 10.	
Calendar/Scheduler/ Docketing	Repeating Event forms are blank when clicked in the Calendar.	2655332
	Calendar entries not printing completely.	2649657
	User can see private Events marked as private on Calendar, except in parallel mode.	2639250
	Date Calculator not skipping custom holidays.	2996165
	Events disappear after selecting large number of Staff.	2959975
Chain Templates/ Scheduling Chains	ToDo created in chain not completing correct fields.	2837879
Data Indexer	Renaming a file in index directory generates error that does not describe problem.	
Desktop Extensions	Need clearer documentation on In From/Out To fields.	
	References to Time Matters in Practice Advantage installation.	
DMS Links (TM Save/Open/etc)	Excel macro saves as .xlsx when using Excel 2007, even if Excel is set to save as .xls.	2733036

Functional Area	Description	Issue #
	TM Connect strips out sender's address(es).	2660422
Document Automation/Creation/Mgmt	Cannot use Send to Time Matters on multiple (5+) documents selected in Windows Explorer (Vista).	2749224
	Creating a new Document from a Matter record and saving it without a file name produces "invalid filename" error message.	2663761
	When adding multiple documents via Send To TM, not all docs are created.	2749224
	Viewing Document from Matter form gives message that document does not exist.	2739956
Email	Staff field on email contains sending Staff instead of replying Staff	2644835
	When you "Email as Document" or "Email as PDF" a Document on Docs tab of Contact/Matter form, the email address is not auto-populated.	2625494
Exchange Sync Forms	"File As" field in Outlook is not populating via Exchange Sync.	3045329
GL	Contact records and date-based UDR's can be saved w/o completing required fields.	
	Invoices & Opening Balances with finance charges always create interest income even if another account is showing in the GL Account area for finance charges.	
	When reversing payable, GL accounts are not all credited properly.	3054822
Help System	Help contains two identical topics on customizing area layout on record forms.	
	New User Wizard topic: note that Password field is only required if security is on.	
	Technical Support and Update Information links are outdated.	
	Tech Support link needs to be changed to new URL.	
HotDocs Imports	"Time Matters - Matter answer source cannot be found" error.	3035443
	No option to leave records tagged when exporting.	2821679
	prop_legal TPS file doesn't import correctly from version 9 to 10.	3079331
Inheritance	Inheritance incorrect adding record from user-activated Trigger or Power View.	
Installation	Network update does not function if UAC turned on in Windows Vista	
Invoice Form	Staff not showing on Invoice form.	2723235
Lists	After creating and saving a ToDo or Event, focus is random upon return to list.	2707332
Lookup Lists	Pressing F2 with cursor in Matter Regarding or Matter Number field does not display This Contact's Matters screen.	2627316
Merge	TM Word macro not functioning correctly; INI file is not being correctly created.	
Message Boxes	Messenger opens with focus on previous message viewed.	2708717
Monitor-Contact/Matter	Monitor message appears opening User Defined Record outside monitor's scope.	2690353
Notes	Cannot insert both time and date on the same note body.	2571642
Outlines	When associating an outline element with an existing record, the list of records cannot be sorted/searched.	2661780
PCLaw Link	Org Contact changed to Person if there is data in Last Name field when Contact is sent to PCLaw	2932938
Power Views	Documents in the "Doc View" Power View don't sort in correct (ascending) order.	2995854
	Filtered Power Views not working correctly.	2728259
	Advanced filter for Power View setup is missing properties in "Field" drop-down.	2722260
Practice Advantage	CA Litigation forms: BOE-58-AH outdated, GC-320 does not open.	3009918
	A slash character in the Matter Ref field causes program to freeze when sending to HotDocs Player.	2965908
Private Driver	Document Security Setting error message when doing Advanced Save - Save to PDF; Amyuni driver encryption function not applying security settings to PDF document.	3033558
Process Menus	Broken Cancel button on last screen in Change Records process for user records.	

Functional Area	Description	Issue #
Quick Item Entry/ Timesheet	Inconsistent screen behavior using ALT+F5 to open Quick Item with Timesheet open.	
Quick Tabs	Quick Tab that filters Staff on Invoice list does not work.	2761463
Regarding Fields	Updating Contact Number on Regarding line of a Matter form does not auto-update the client name.	
Relations	Creating a specific-relation Billing record from Contact/Matter auto-populates Matter Reference; this should only happen with automatic (not specified) relation.	
Report/Bill/ Check Designer	Font color setting not staying selected in custom reports.	3032391
	Database reports not sorting correctly.	2526874
Reports	Filter for Fund Activity Report doesn't allow you to filter by responsible attorney.	2518879
Scanning	Time Matters scan dpi must be set to same as scanner dpi or image takes up 1/4 of page.	3034555
Searches/Filters	Sort on Date field blanks out search when "status" is added to the search filter.	2993092
	Matter lookup - search does not review all fields if no field to search is specified.	2976694
	Prebills with multiple classification codes not filtering correctly.	2830405
	Advanced Search won't delete search filter.	2815089
	CTRL+F does not function for Date search on Event list.	2641378
	When you print records resulting from Conflict Search, report is cut off on right side.	
	Staff security "field based exceptions" do not hold selected fields for Staff.	2610425
Sort Order - List	Sorting on Sent Date column not working correctly.	2677077
Sublist	Document sublist on Matters - crashing caused by large number of records.	2724641
	Process change MatterRef of Document doesn't move Doc from old Matter to new.	2535664
	In Matter form Related tab, SHIFT+T to tag items locks SHIFT key until pressed again.	2829563
Synchronization	Outline detail is empty in remote database after synchronization.	2979166
	Inbox "To" data not synching from host to remote.	2985157
Tabs3	Clicking on Tabs3 ID field in Matter/Contact may cause Time Matters to lock up.	
	When importing classification code from Tabs3, Time Matters suggests incorrect code.	
	Cannot link Tabs3 v15 to Time Matters if a previous version has already been linked.	
TM Save	Regarding field not auto-completing when you TM Save a document.	3001485
Transactions	Finance charge from opening balances continuously post if doing partial payments.	2756555
	After posting master payments you can go back and check/uncheck individual payments.	2604496
User Defined Records	Records can be saved without having a valid entry in a validated lookup field.	2864278
	UDR records missing from Related Records report.	2699098
Vendors	Creating new Vendor record from a Contact causes crash.	
	Up/down arrows do not work in the Vendor list.	
	Fields added to default Vendor list do not sort properly.	2639327

Service Pack 1

The following issues were fixed in Service Pack 1:

Functional Area	Description	Issue #
Archiving	Batch archive skips chained records. When archived, chained records cannot be retrieved. Message that some records were not processed due to being in a chain.	
Auto Entry Forms	The Gross column in the Billing Form adds extra zeros to the gross amount if an Auto Entry form is created.	2698173
	Contact and matter Auto Entry forms populating extraneous data in secondary and additional tabs when code is part of the Auto Entry form.	2986520
Backup/Restore	Backup during import: Even if no filename is specified during the folder creation, you always get a prompt that a file exists, even though it does not.	
Basic Billing	The wrong billing items could be imported into an invoice when users use the "Add Billing Items" button.	
Billing Arrangements	Basic Billing: Missing billing items in the invoice.	2777190
BlackBerry Synchronization	The Help button associated with BlackBerry Synchronization Setup does not launch the help program—Nothing happens when you click the Help button.	
	BlackBerry Setup: Accelerator Key "ALT + 0" is linked to multiple functions, and in some instances, shortcuts are missing.	
	BlackBerry OTA: The tmbbcfg.exe configuration app does not contain Help button.	
	BlackBerry OTA: The tmbbcfg.exe Server Information Accelerator shortcut "ALT + B" is tied to multiple functions and should be changed throughout this wizard.	
	BlackBerry OTA: Security Profiles and User Groups are displayed as Users in the tmbbcfg.exe on the List of Users screen--this list should only display Users.	
	BlackBerry User Configuration: The Accelerator shortcuts for Staff, Date, and Filter sub-tabs are not working.	
	BlackBerry Setup: the option "Expand Groups to Show Individual Members Records" never becomes available.	
	BlackBerry OTA Setup: Server Information - "Time Matters Server" should be updated with more explanatory text to minimize incorrect setup and support calls.	
	BlackBerry OTA Configuration: Configure Time Matters User--the Column Header text for "User Initials" is cut off.	
	BlackBerry OTA Configuration: The Next button has graphical display issues.	
	BlackBerry Sync Setup: Options - Help button links to the wrong topic(s).	
Calendar/Scheduling/Docketing	Calendar: CTRL +T on the Staff selector pane has a limitation of less than 100.	2959975
Database Creation	At end of Initial Configuration Wizard, the Finish button does nothing but cause the text to flash; should have more focus to provide users with additional direction.	
	Add more detail to screen that shows SQL Servers found during database creation.	
Data Indexer	Index flag is cleared when Time Matters v10 is opened.	2969068
	The Data Indexer starts up and then shuts down.	2972183
Desktop Extensions	Add a message stating that you can only email one document per email. The Document Viewer has a right-click option to email and a button on the fly-out for emailing. If clicked while multiple documents are tagged, only one will be attached.	
	Re-design the arrow buttons on the agenda viewer.	
	Contact Viewer: Add Cell Phone Number to contact viewer fly-out.	
	Desktop Extensions crash when converting phone pad records.	
	Search results in Time Matters are not consistent.	

Functional Area	Description	Issue #
	Security issue: "Favorites" does not change when users changes. Add error reporting capabilities.	
DMS Links (TM Save/Open/etc.)	Total Practice Advantage DB's get activation error and can't use Desktop Extensions. With the cursor in the "To" field of a new email message, using the Insider to paste in an email address, it pastes into the body of the email instead of the "To" field. The "PA Save" function for PowerPoint is using the TM Save icons instead of the ones needed for Total Practice Advantage.	
Email	Email Attachments are not being restored when email is restored from recycle bin. The email signature does not show with HTML turned on.	2977350
Exchange Sync	Information in the "File-As" field is not being updated as expected--Org with no first/last are being filed as O. Last name only, no Org, is being filed as N. Import 9.0 Exchange Information Option Display issue: if you open the ExConfig application, imported changes won't display until you close and reopen ExConfig. Events created in Outlook 2003 with # signs will not sync.	2883275
Feature Packages	Feature Packages import issue with Auto Entry Forms. The Feature Package Import process has several screens with formatting issues. The Package Unlock Code Screen has several formatting issues.	
Form Tabs	Form Tabs that are set to create sublist tabs by Quick Tabs displays incorrectly.	
Help System	Help Menu: The Technical Support and Update Information links are incorrect.	
Imports	Importing a Time Matters 8 document Index into v10 displays as "Not a valid index". The Product name is displayed incorrectly in initial import wizard. Merge Templates that displayed in Time Matters 9.0 will not display in version 10.0.	2967553
Installation	Program files are not uninstalled completely with the uninstall routine. A new EUSA for Time Matters to allow for error reporting.	
Lists	Make the Quick_Tabs on the sublist work the same as the Main Lists and not allow other Quick_Tabs to be listed before the All Tab. Added options to the Matter list not sorting correctly. When a ToDo/Event is created and then Saved and Closed, focus will return to a random entry on the list. Matters inside the Matter list losing focus to another matter when opening Billing preferences using CTRL+B.	2752893 2707332
Matter Form	Newly created Matter forms are not reflected in the list when created through File > New Record > Matter.	
Merge	Date formats are not coming through in the merge. Merge Templates are not recognizing the Date display format selected. Merge Template not displaying manually entered and save location for .dat file.	2744570 2785104 2971256
Other	The Up and Down arrows pointing to Next/Previous records within different forms works inconsistently. The "Default" background is not showing for the Workstation Level Setup mode. The Tech Support number has changed and must be updated in all applicable locations accordingly. Updated links under Help Menu and Training and Support Navigators in Time Matters and LexisNexis Total Practice Advantage to point to accurate web links.	
Outlook Integration	Accepting a meeting notice in Outlook with a response causes an ADX error.	
PayFlow Manager	Field mismatching in Time Matters - Outlook Synchronization. Vendor Payable and Credit Memos are added together in the PayFlow Manager, and paying them thru the PayFlow Manager doesn't always work.	2785489

Functional Area	Description	Issue #
Payables	The Payable List does not show "Departments" in the Dept. Column.	
PCLaw Link	Time Matters notifications in PCLaw send the wrong client-introducing attorney to the Time Matters Contact.	2924719
Power Views	The Power View Name/Text search functionality is not working.	
Relations	Document records created via inheritance are created as both Automatic and Specified relations. Updating Client & Client No. results in only Client Name updating on related records. The Matter No. field does not validate if it is not performed first.	
Re-Login	Custom Export breaks the Re-login process stating that the SQL server is unavailable or has been taken offline.	
Reverse Payments	Reverse Payment doesn't always recognize that a payment has been deposited. If a payment has been deposited, you can't delete the entry, but you can still reverse it.	2640730
Searches/Filters	Document Search: Hits that occur based on the file path and not in the doc/file cause a Runtime Error. Global Search does not return all expected results. Global Search doesn't find Contact w/ middle initials if wildcard is used in first name.	
Security	Non-administrative users can still log in when Maintenance lockout for non-administrative users is enabled. Related billing sublist records are visible to users even though security settings are set not to allow them to View, Add, Chg, or Delete Normal and/or Private records. Special Exceptions are not filtering out overall Security Settings on billing codes. Even with access to Utilities blocked, users can still access the Duplicate Contact Checker under the Utilities Menu (File > Utilities > Duplicate Contact Checker) The Vendor list can be accessed even when access has been restricted or blocked. Users can view restricted Contact info using the "email as vcard" functionality. Users can view restricted Event information using the "email as ical" functionality. A user with restricted Contact access can get access through the Duplicate Checker.	2708663 2774069
Send To	"Send to Time Matters" in Windows Explorer contextual menu for Version 10 shows old, not current Time Matters Icon.	
Staff and Users	New User form should indicate that the User ID is a required field. Long staff names push "Inactive" off the viewable area. Inactive Staff members are displayed in Event records as Active.	2970663
Sublist	Right-click on document sublist to view an invoice from a Matter form results in an error message due to an incorrect path.	
Synchronization	Remote Sync: Opening a newly created Remote database for the first time prompts an import.	
TM Save	Using a dot "." in the Description field truncates the Filename field.	2955363
Transactions	Bill Express: After adding a Bill Express payment and clicking "Save and New" does not allocate the payment.	
Trigger	Triggers based on Archiving do not fire if Archiving is done from the Process menu.	
User Defined Records	When using the "Save and Copy" or "Copy Record" button, audit entries are not created. If the "Auto Archive When Done" is checked, then "Save Start and Stop Times" options do not work.	
User Wizard	The Initial 'New User' wizard does not prevent users from creating 'ADMIN' user ids.	
Utilities	Batch Archive: Does not support UDR records but says "All Dated" in Help. Doc Index Mgr: Deleting an index does not remove the index listing.	

Time Matters 10

The following issues were fixed in the original release of Time Matters 10:

Functional Area	Description	Issue #
Account Reconciliation	Account Register does not show updated balance that includes Finance Charge from Account Reconciliation.	2621084
Account Register	Deleting or voiding a Check with a Department selected does not reverse out of the Dept properly	
Alerts, Reminders and Watches	User Defined Record fields cannot be viewed on Alerts, Reminders, and Watches.	
AutoEntry Forms	Cannot creating an auto entry form with required fields unless values are provided.	2541318
Backup/Restore	Status window does not display. Check box option to "remember this destination" on Backup screen does not work.	
Bill Codes	Department codes are not saved in Billing Preferences or in the Staff options form.	2668465
Billing Arrangements	Departments not sorting or subtotaling correctly in custom billing reports.	
Billing Item Records	Opening billing item from timeline tab opens a Time Matters/Juris Matching Billing Form.	2716316
Billing Matters	A Matter list customized to show Fund 1 Balance errors when sorted. Save and copy of Billing records does not clear the transaction ID field. Enter opening balances does not clear the transaction ID from the billing record. Using Receipt Allocation Methods Markup and Discount % amounts are being allocated incorrectly to GL.	2504574 2771622
Calendar/Scheduler/Docketing	Regional time format (hhmm) gets cut off in 5 day calendar printout.	
Data	Unable to delete Time Matters Multi-Day Events from within the Calendar. The default list layout of the Document Form Tab does not include checkout status. More accurate error message needed when Time Matters loses network connection to the database.	2694169
Data Link	Datalink not able to make relationships from billing items to matters.	
DMS Links (TM Save/Open/etc.)	TM Save is not functioning in Excel 2003.	
Document Automation/Creation/Mgmt	Interwoven matters are not displayed or searchable from "Go to the Matter". Advanced Save from Report preview with "Create Time Matters Document Record" option selected crashes Time Matters.	2731388
Email	Deleted attachments are not removed when using the option to store attachments outside the database. Inbox populated with blank emails. Attachment toolbar intermittently does not show up on HTML emails. Attachments deleted from an email individually are not deleted from Windows. Staff field on email containing sending staff rather than replying staff. Emails in the Sent Items folder in the Inbox that both Show on List and Show on Inbox are both checked even when an email is successfully sent. Deleting an Email from inside the Email puts a copy of the Email in the Deleted Items folder when setting is OFF. Cannot send external email messages from a Time Matters user with a username of maximum length characters (10).	2644835 2676305

Functional Area	Description	Issue #
Exchange Sync	Time Matters login required for Exchange configuration doesn't release user license on logout.	
	Turning off option for "allow TM to add contacts in Exch" causes updates to fail. When an admin changed a user's expired password for Exchange, the sync with Time Matters did not resume and the user still received password change notifications.	
Field/Area Customization / Form Styles	Changes on a custom form not saved unless user tabs or clicks out of the field.	
Forms	Automatic Case/Matter file numbers reset to 0 on import.	
Help System	The "Troubleshooting" topic in the help files points to the Time Matters home page instead of the knowledge base.	
Inbox and Email	Set regarding from the inbox on email with attachment causes error when attachments are stored within the database.	2741133
Installation	Windows explorer will launch the Time Matters installation when laptops are removed from network.	2419395
	Adobe Acrobat program features not installed by default when using Adobe 9 Pro.	
Lists	Cannot sort by billing preferences columns on Matter list.	
	ALT+F12' hotkey does not open Invoice list.	
	The setting to "show which relations..." does not work on List Data Area.	
Lookup Lists	When two contacts have the same last name the contact lookup or using F2 goes to wrong contact.	
Merge	After performing a merge to Word, Time Matters takes focus from Word.	2686827
	Data source not found when using default settings.	
	Merge template setup crashing when clicking back and forth between the Fields, Settings and Files tabs repeatedly.	
Navigators	Merge creates File Name with WPD extension when using old templates.	2693331
	Merge allows user to create WordPerfect documents with no name.	
	Knowledge base button on training and support navigator points to wrong site.	
Other	Lexis and Martindale Links open improperly.	
	Arrange icons doesn't have any function. (Removed in v10).	
Payables	While in Notes striking the return key may cause behavior as if the CTRL key is stuck.	2633634
	Recurring payables skip January 1, 2009.	2634699
PCLaw Link	Recurring Payables set for the last Friday of every month are skipping August.	
	Timesheet fields truncated on a billing item.	
	Cannot use Task Code rates in PCLaw. Time Matters only uses rates matter rates.	
	The Sent Date on the Billing List does not sort.	
	The Amount column is not sorting correctly in PCLaw Worksheet.	
Power Views	PCLaw creating duplicate matters in Time Matters.	
	Save and close of billing item after bill create not working.	2689460
Practice Advantage	Filter does not stick in Power View showing related UDR records	
	Bankruptcy Navigator's Client Short Intake Form page is missing.	2668152
Process Menus	The Bankruptcy Initial Filing links generate errors.	
	LexisNexis Total Practice Advantage Estate Practice: Bad Links in new forms.	
QuickBooks	On the Notes List several Process menus in the list toolbar are not working properly.	
QuickBooks	QB Server does not configure for LexisNexis Total Practice Advantage without a Billing Matters license.	2664833

Functional Area	Description	Issue #
Recycle Bin	Delete of a tagged item lists a duplicated of the next item on the bottom of list. Recycle Bin performance is slow.	
Report/Bill/Check Designer	Print of Autotxt codes longer than three characters is truncated.	2531164
Reverse Payment	Reverse Payments made on Prepaid Payments result in a 1-sided entry to the GL.	
Searches/Filters	Searching on the referred by field not working correctly. Global search does not complete when searching Outlook. Matter custom search has a staff search field that is mislabeled as "code". Web Search of LexisNexis Research passes incorrect URL to Firefox. Data Indexer first execution in Time Matters 9 did not index archived records. Document Search > Create Document Profile Records unresponsive.	2572071
Security	Sizable security windows. Private contact and matter names are seen by users w/o permission on TM Save.	2379362
Staff and Users	Inactive staff showing when adding records.	2481607
Standard Reports	If customer closes books at the end of the year, then filters that use a "fictitious" journal entry for year end closing will reverse their manual closing entry.	
Sublist	Related record not displayed when the sublist is loaded with more than 100 records.	
Synchronization	Remote synchronization changing multiple record types when no changes are made. Document records do not synchronize. Repeated synchronizations fail for items created on remote database. Incorrect remote database synchronization with follow tagged. Remote sync entry fields – remove 80 character limit and increase to windows standards.	2506545 2538887 2697638 2646574
Timeslips	tmtslip.dll is no longer needed and should be removed from the application.	
Tooltip	Associate Outline Element button and the dropdown do not work.	
Transactions	Adding trust accounts in the billing preference funds tab causes checks not to be printed for AR Fund.	
Trigger	Email trigger set to create a chain on delete does not work.	
User Defined Record	Memo field does not fully maximize. UDR Description Field does not show lookup button after setting record to lookup from Record. Quick_Tabs that use advanced searches as filters do not function properly. Create names are not shown on Add Record. Adding through process menu can cause inaccurate dates in custom date field. Calculated fields do not function on reports.	2663476

Known Issues

Fixes for the following issues are planned for a future release:

Functional Area	Description	Issue #
Billing Arrangements	Reverse payments have to be marked reconciled and unreconciled on the register for them to show up in the Rec account to be reconciled.	3104654
	The Accounts Receivable report does not balance with the GL report.	3194958
Powerviews	Related Contacts do not display correctly in a Powerview on the UDR3 list (User Defined Records).	3157825
QuickBooks	Saving a Contact or Matter with more than 50 characters in area 5 produces a QuickBooks link error.	3167149
Quick Tabs	After defining a Quick Tab that filters based on the Status field and then displaying the Next Invoice field on the record list, the list goes blank.	3051176
Report/Bill/Invoice/Check Designer	Report specifications: problem filtering Contacts with Org name only.	3119051
	The Receipt Allocation report does not match the billed total for a Matter.	3051875
	The Fee Allocation report shows information even when not selected.	3068003
Searches/Filters	Global Search not picking up linked Interwoven document profiles or records.	2625761
TM Connect	TM Connect grays out when read receipts or delivery receipts are selected in Outlook.	3052510
User Defined Records	List data area on a record form will not show relations by Matter for User Defined Records.	2920983

LexisNexis and the Knowledge Burst logo are registered trademarks of Reed Elsevier Properties Inc., used under license.

Time Matters is a registered trademark of LexisNexis, a division of Reed Elsevier Inc.

Other products and services may be trademarks or registered trademarks of their respective companies.

Copyright 2010 LexisNexis, a division of Reed Elsevier Inc. All rights reserved.